

Your **HIGHLY CUSTOMIZED, ENGAGING, & PRACTICAL DIGITAL LEARNING Programs** and **Services Provider** in the PHILIPPINES.



VIRTUAL CLASS



eLEARNING



BLENDED LEARNING





Phil. Society for Talent Development's 2021 Outsourced L&D Organization Awardee



IMMERSIVE LEARNING





s Total Workshops Delivered 245 Executive-Manager Coaching Sessions Conducted

539 Organizations Trained



445 Blended Learning Programs Delivered

WHO WE ARE



Founded in 1996. Registered in 2005. We are an award-winning Training-Consulting Company based in Makati, Philippines.













885 Virtual Classes Delivered Since 2020



Virtual Participants Trained Since April 2020

2445 Executive-Manager Coaching Sessions Conducted since 2020



Phil. Society for Talent Development's 2021 Outsourced L&D Organization Awardee

OUR GLOBAL TRAINING FOOTPRINT



OUR VALUE PROPOSITION



The **MOST Engaging** & **Interactive Virtual Training** You Will Ever Experience

PERSONALITY

Energetic Expert



OVERPRACTICE

12,171 Hours of Practice in Design & Delivery of Virtual Training

CREATIVE DESIGN Multi-Method



The Virtual Trainer's TOOL BOX









Trusted by 539



ORGANIZATIONS in 24 Countries, 5 Continents



+ Clients from the Shared Services, BPO, IT, & Banking Industries. [Logos are not shown due to confidentiality agreements]



Trusted by 133



Clients in Digital Learning

Companies served since 2020



+ Clients from the Shared Services, BPO, IT, & Banking Industries. [Logos are not shown due to confidentiality agreements]

"This **partnership** with LJMB is one of the **BREAKTHROUGH** programs that we've done in Manila Water!"



Janine T. Carreon Corporate Human Resources Director Fiona Marie Lava... • 1st 1h ···· Group Head, Corporate Sale...

> Thank you so much Louie Banta !!! With all the uncertainties this pandemic has brought upon us, learning and making progress through you has been a definite game changer. Will make you proud,

Maxicare | Group Head, Corporate Sales

"Truly, LJMB's blended learning is an advanced platform for effective learning --I am glad to be part of this!" "This is the first of so many virtual sessions I've attended that the trainer fully engaged the participants from start to finish of a 3-hour class!"



WHO STARTED IT ALL



Louie has 32 years of combined work experience in Education, Training and Development, Human Resources and Organizational Development. He established Learning Just Made Better Inc. (LJMB) in 2005.

He provides organizations a wide range of expertise, from keynote speeches and motivational talks to more intensive skills development sessions and long-term organization-wide interventions. He is a preferred speaker, trainer, facilitator, and consultant in the following areas:

- Leadership & Management Development
- People Management/ Coaching & Mentoring
- Organizational Change & Culture Transformation
- Courage, Confidence & Assertiveness
- Team Building & Team Effectiveness
- Designing & Delivering Powerful Presentations
- Train-the-Trainer
- Strategic Planning & Execution

He has trained leaders and employees from over 539 organizations across 41 industries. He has traveled to different countries across 5 continents to train management teams. Some countries are the United States, Australia, Germany, India, UAE, Dominican Republic, and Indonesia.

Since the Covid-19 lockdown in 2020 up to June 2022, he has conducted more than 600 Virtual Classes reaching 23,000+ participants across 22 countries. He steered LJMB to make a swift shift to digital learning delivery. In 2021, the Philippine Society for Talent Development awarded LJMB the Gawad Maestro for Outsourced Learning Organization of the Year.

Louie is part of LinkedIn's Top 100 Filipinos to Follow for Inspiration & Learning (2020-2021), is the 3rd Most Inspiring Filipino on LinkedIn (2021), and is part of the inaugural LinkedIn's Top 30 Filipino Leaders, recognized as 'Example of Resiliency' (2022).

Before putting up LJMB, Louie was an Instructor at De La Salle University, a Training Officer at Philam Plans, a Human Resources Manager at Golden Rock Corp, and a Managing Consultant at Guthrie-Jensen Consultants. He also served as Director for Leadership Development in TeleTech (2007-2009).

Louie was a Board Member of the Philippine Society of Training and Development (2007) and an Advanced Communicator-Advanced Leader in the TOPS Toastmasters' Club of Makati (2006-2012). He was a Toastmasters speech champion, having gone all the way to the District 75 International Speech Competition in 2012. He finished AB Psychology, attended courses in Counseling Psychology and was a MS (Candidate) of Industrial-Organizational Psychology – all from De La Salle University.





PROBLEM SOLVING THROUGH L&D

Multi-method	We customize the learning
Diagnostic	— for your business,
Activities/ TNA	for your people.
2 Collaborative,	We develop individual
Iterative	and organizational habits
Design	and not just focus on concepts.
3 Implementation Servicing	We train for IMPACT and not just for activity.
4 Post Training Report, Follow-Up, Programs	We train and ensure the presence of right systems and management support.

"We believe that **learning and organizational solutions** don't come cheap, but it has to be **value for money.** "

> LOUIE Banta Founder, CEO, Chief Consultant, & Trainer



19 yeans of #Greatwork



WHY OUR DIGITAL LEARNING PROGRAMS ARE the **BEST for YOUR ORGANIZATION?**

Here Are **5 REASONS** Our Programs Are Blockbusters!







OUR DIGITAL LEARNING SERVICES







BLENDED LEARNING



eLEARNING

Duration of Program	1-2 hrs	3-4 hrs/ day	2-3 hrs/ day	
Duration of Self-paced Learning			1.5-2 hrs (Completion of Pre/ Post Activities via LJMB Online)	2-4 hrs
Class Size	Best for BIG Classes (as many as 2000 participants) in 1 virtual room	Best for SMALLER Classes (as many as 60 participants) in 1 virtual room	Best for SMALLER Classes (as many as 60 participants) in 1 virtual room	Best for BIG Classes (Can accommodate unlimited number of enrollees)
Interaction	 Participants- Trainer & Participant- Participant interaction. Participants can interact with everyone all through out the session via chat box. 	Just like face-to-face classes, trainer and participants can see each other via video, and can interact — ask questions, react, comment — anytime!	 LVC: Just like face-to-face classes, trainer and participants can see each other via video, and can interact — ask questions, react, comment — anytime! PVC^[1]: Self-paced learning via LJMB Online 	 Self-paced learning via LJMB Online Enrollees can interact with the trainer — ask questions, send in comments or reactions — via the comments section of the platform or through email.
Access to LJMB Online (self-paced online learning platform)			24/7 Access	24/7 Access
Possible Learning Methods	a Lecture Polls a Quizzes	 All methods in Webinar Plus: Workshops Simulations Skills Practice Group Discussions Demo 	 All methods in Webinar & LVC Plus PVC^[1] Activities: Interactive Video Lectures Self-Paced Workshops/ Activities Group/ Pair Discussions Video-Recorded Role Plays Quizzes Online Exams Surveys Readings 	 Interactive Video Lectures Self-Paced Workshops/ Activities Group/ Pair Discussions Video-Recorded Role Plays Quizzes Online Exams Surveys Readings
Inclusions	 TNA eHandout eCertificate, *Webinar Replay 	 TNA eHandout eCertificate *LVC Replay 	 TNA eManual eCertificate *LVC Replay Customer Support for LJMB Online 	 TNA eManual eCertificate Customer Support for LJMB Online

Pre/Post Virtual Class^[1]

*Terms & conditions may apply





OUR 8-COURSE CATEGORY



MANAGEMENT/ LEADERSHIP DEVELOPMENT Lead. Engage. Empower.



PEOPLE DEVELOPMENT Step Up, Level Up!



CULTURE BUILDING/ DEVELOPMENT Align. Acquire. Amplify.



PLANNING WORKSHOP Envision. Plan. Execute.



SALES FORCE DEVELOPMENT Project. Present. Close.



CUSTOMER SERVICE Deliver. Delight. Partner.



TRAINER DEVELOPMENT Inform. Inspire. Influence.



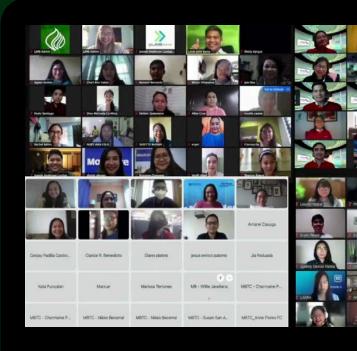
NON-TRAINING INTERVENTIONS Improve. Sustain. Develop.

*Choose your COURSE/ TOPIC or let's create a new one!

All ready to be delivered via your preferred learning method:

- Webinar
- Virtual Class
- Blended Learning
- eLearning

100% Customized for your teams.



*Terms & conditions may apply





MANAGEMENT/ LEADERSHIP DEVELOPMENT

- Gearing Up for People Management: Making the Successful Transition (Accountability/ Proactivity/ Leader Mindset/ EQ)
- 2. Understanding Leadership & Leadership Styles:
- The "High in Results & High in Relationships" Leader
- Adapting Your Leadership Style: Unleashing the Most Out of People with Varying Skill & Will
- 4. Planning for Better Execution: Setting SMART Goals & Creating Action Plans
- 5. Organizing Your Team & Delegating Work: Ensuring Everybody's Contribution to Team Effort
- 6. Communicating Effectively Part 1: Projecting the Desired Leader Image
- Communicating Effectively Part 2: Practicing Assertive Communication - Tough But Not Rough
- 8. Communicating Effectively Part 3: Identifying & Resolving Communication Barriers
- 9. Leading Meetings Effectively: Ensuring That Time is Productive, Message is Captured & Team is Engaged
- 10. Giving & Receiving Feedback Effectively: Encouraging & Role Modeling Behavior Change
- Designing & Delivering Powerful Presentations: Going Beyond Informing to Inspiring & Influencing Your Audience
- 12. Motivating Others: Keeping Others Engaged With Work Beyond Monetary Means
- 13. Coaching for Transfer of Skills: Equipping Team Members to Build Competence
- 14. Coaching Others for Peak Performance: Enabling People to Deliver Consistent Monthly Performance
- 15. Understanding Performance Management: Planning, Supporting, Appraising, Recognizing Performance
- 16. Instilling Employee Discipline: Implementing Preventive, Positive & Progressive Discipline
- 17. Creative Thinking & Critical Thinking: Harnessing the Power of the Whole Brain
- Simplified & Practical Problem Solving & Decision Making: Analyzing & Addressing Root Causes & Selecting Best Options
- 19. Managing Conflict Situations: Dealing with Interpersonal Conflict & Handling Conflict Within the Team
- 20. Leading People through Change: Facilitating Successful Implementation of Change
- 21. Simplified & Practical Project Management: Ensuring Expected Results, On Time, Within Budget
- 22. Win-Win Negotiation Skills: Getting the Other Party to Say 'YES'
- 23. Managing Priorities & Pressure:
 - Achieving Results Within Time and Despite Stress and Pressure
- 24. Developing Strategic Thinking: Thinking Long-Term, Thinking Big Picture



PEOPLE DEVELOPMENT

- 1. Time Management
- 2. Stress Management
- 3. Self-Leadership
- 4. Image Enhancements
- 5. Work Attitude and Values Enhancement
- 6. Managing the Boss
- 7. Managing Millennials/ Gen Y
- 8. Managing Different Generations/ Multigenerational Collaboration
- 9. Strengths Deployment Inventory (SDI)[™]

The Power of the SDI

Understanding What's Important to Each Team Member The SDI is a powerful and effective tool for **understanding the motives and values that drive behaviors.** The SDI plays off people's basic need to better understand themselves and others, and that understanding allows them to lead with clarity and empathy, build stronger teams, and more effectively navigate conflict.

- 1. Goal Setting (KRA-KPI-Objective)
- 2. Action Planning
- 3. Strategic Planning
- 4. Operational Planning
- 5. SWOT Analysis
- 1. Vision-Mission-Values Formulation/ Revisit
- 2. Vision-Mission-Values Cascade
- 3. Organizational Culture Development
- 4. Organizational Culture Cascade
- 1. High-Impact Selling/ Foundations of Selling
- 2. Successful Negotiations
- 3. Account Management
- 4. Sales Management (Managing Sales Force/ Activities)
- 1. Customer Service Excellence
- 2. Handling Complaints
- 3. Managing Service Excellence
- 4. Internal Service Excellence
- 1. Designing and Delivering Powerful Presentations (High-Impact Presentation Skills Workshop)
- 2. Train-the-Trainers: Basic
- Train-the-Trainers: Advanced (Deepening on TNA, Design & Development and Evaluation)
- 4. Facilitating Learning & Development Methods
- 1. Training Curriculum & Materials Development
- 2. Competency Mapping/ Profiling
- 3. 360 Feedback
- 4. Human Resource System and Policy Development
- 5. Customer Journey Mapping
- 6. Mystery Customer

CULTURE BUILDING/ DEVELOPMENT

PLANNING WORKSHOP

SALES FORCE DEVELOPMENT

CUSTOMER SERVICE

DEVELOPMENT

NON-TRAINING



Together, we will bring you and your team to the **NEXT LEVEL!**

TALK TO US NOW!



Call or text us at: +63 917 822 5562



Email us at: inquiry@ljmb-consulting.com



Viber us at: +63 917 822 5562



Like and message us on Facebook: www.facebook.com/ljmbonline

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Watch FREE webinars: www.youtube.com/ljmbonline



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